Samer Adeeb <adeeb@ualberta.ca>

Fwd: Subject: Remote Computer Lab Access for Fall 2020

Jason Carey <jpcarey@ualberta.ca>
To: Rick Patsula <rpatsula@ualberta.ca>, pierre mertiny <pmertiny@ualberta.ca>, Samer Adeeb <adeeb@ualberta.ca>, Masoud Ardakani <ardakani@ualberta.ca>, Anthony Yeung <yeung@ualberta.ca>

Mon, Jun 15, 2020 at 3:00 PM

Good afternoon

I am not sure you are all the best people to be relaying this to in your programs, but it made the most sense.

RIck, you may have some sense of who uses such labs and help coordinate (?)

Thank you
Jason

---------- Forwarded message ---------
From: **Jeff Rawlings** <jjrawlin@ualberta.ca>
Date: Mon, Jun 15, 2020 at 1:24 PM
Subject: Subject: Remote Computer Lab Access for Fall 2020
To: Chris Andersen <chris.andersen@ualberta.ca>, Demetres Tryphonopoulos <demetres@ualberta.ca>, Stanford Blade <stanford.blade@ualberta.ca>, Maria Mayan <maria.mayan@ualberta.ca>, Lesley Cormack <lesley.cormack@ualberta.ca>, Neal Davies <ndavies@ualberta.ca>, Joseph Doucet <joseph.doucet@ualberta.ca>, Brenda Hemmelgarn <bhemmelg@ualberta.ca>, Fraser Forbes <fraser.forbes@ualberta.ca>, Robert Haennel <bob.haennel@ualberta.ca>, Pierre-Yves Mocquais <mocquais@ualberta.ca>, Greta Cummings <gretac@ualberta.ca>, - ksrdean <ksrdean@ualberta.ca>, - lawdean <lawdean@ualberta.ca>, Jonathan Schaeffer <dean.science@ualberta.ca>, - educdean <educdean@ualberta.ca>, Shanthi Johnson <shanthi.johnson@ualberta.ca>, Andre Costopoulos <costopou@ualberta.ca>, Brooke Milne <bmilne@ualberta.ca>, Melissa Padfield <melissa.padfield@ualberta.ca>, Mike MacGregor <mike.macgregor@ualberta.ca>, Steven Dew <sdew@ualberta.ca>, Norma Rodenburg <normajea@ualberta.ca>, Amy Dambrowitz <amy.dambrowitz@ualberta.ca>, Steve Patten <spatten@ualberta.ca>, Thomas Spalding <spalding@ualberta.ca>, Craig Jamieson <cjamieso@gmx.ualberta.ca>, Kerrie Johnston <kerrie.johnston@ualberta.ca>, Lyn Sonnenberg <lsonnenb@ualberta.ca>, John Nychka <jnychka@ualberta.ca>, Janice Miller-Young <jmilleryoung@ualberta.ca>, Jason Carey <jpcarey@ualberta.ca>, Martine Pellerin <pellerin@ualberta.ca>
Cc: Alex Schwarzer <alex.schwarzer@ualberta.ca>, Adam Giraldeau <adam.giraldeau@ualberta.ca>

Good afternoon everyone.

This email has to do with planning for remote access to computer lab software for the Fall term. We are trying to communicate with instructors teaching a course in the Fall that may need their students to access software located in our central labs or some of the faculty/department computer labs that IST currently supports. Please pass this email on as appropriate.

Thanks

Jeff

Remote Computer Lab Access for Fall 2020

With the decision to deliver instruction online for the Fall term, IST has been working to prepare remote access solutions for computing labs on North Campus. We deployed and piloted our LabConnect service successfully during the Spring term, and will continue in the Summer term. Now we need your help to prepare for the Fall term.

As part of this preparation, we are requesting the assistance of departments and instructors. We have developed an opt-in process where instructors can provide IST with information on the courses they are delivering remotely, and the software they will need students to access.

To take advantage of this service, please note the following requirements:

- A completed Fall 2020 - Remote Access to Lab Software form for each course must be submitted no later than July 1, 2020. Submissions received after the deadline may not be able to be accommodated.

- This service requires that students have access to a personal Mac or Windows computer, and a stable internet connection.

- As the LabConnect service functions within a shared infrastructure environment, there are limitations on the total number of users that can connect simultaneously. To manage these limitations, IST will provide recommendations and restrictions on when courses and students can access the system.

- For the Fall term, we will have infrastructure and resources in place to handle computing needs similar to courses delivered in labs during the 2019/2020 academic year. If a department requires additional or different computing resources, or software licenses to deliver a course remotely, costs may apply. These will need to be approved by your Faculty or Department.

- Remote access is not appropriate for timed or proctored exams - that requires a continuous and stable internet connection to the university. IST is unable to guarantee connectivity or performance from off-campus locations. Assessments should be conducted via eClass, another method that runs on a personal computer, or via an alternative (aka authentic) approach.

IST will be sending communications to all instructors about this service, and we ask that you reinforce these requirements by communicating with your instructors as well.

For more information on accessing software for remote course delivery, please ask your teaching staff to visit the Remote Computer Lab Access webpage.

Once IST has compiled the course information, we will reach out to Department Chairs to validate the information received and review the technical requirements and any anticipated costs. IST will assist departments with developing plans to deliver their courses remotely.

If you have any questions or concerns regarding this service, please contact:

Adam Giraldeau
Manager, Strategy and Infrastructure
adam.giraldeau@ualberta.ca

Alex Schwarzer
Team Lead, Workspace Provisioning Services
alex.schwarzer@ualberta.ca

--

Jason Carey, Ph.D., P.Eng.
Professor
Associate Dean (Programs and Planning)
Faculty of Engineering, University of Alberta
9-237, Donadeo Innovation Centre for Engineering
Edmonton, AB T6G 1H9
780-492-0501
http://www.mece.ualberta.ca/~jpcarey/index.html
Science is fun click here to find out more
Please consider the environment before printing this e-mail